



# The Medical Service

**USERS**  
& associated members

**CERN emergency number: 74444**

## Mission

- ▶ Provides initial medical attention on the CERN site
- ▶ Participates, in collaboration with the relevant services, in the provision of emergency medical responses in accordance with the agreements in place between CERN and its Host States
- ▶ Assists in the prevention and detection of occupational accidents and illnesses
- ▶ Assists in the prevention of work-related psychological problems



**The Medical Service is bound by professional secrecy**  
You can contact us regarding any health problems, occupational or otherwise

## The Infirmary

### The infirmary provides :

- ▶ First aid and emergency care
- ▶ Treatment following occupational accidents and/or illnesses
- ▶ Vaccinations (excluding yellow fever), on presentation of a prescription or following a consultation with a CERN doctor in view of official travel overseas (vaccination not supplied)
- ▶ Supplementary medical examinations: electrocardiogram, hearing test, sight test and spirometry test
- ▶ Nursing services such as administering medically prescribed injections (excluding intravenous injections and immunotherapy), wound care and blood-pressure checks
- ▶ Ergonomic workstation assessments on request
- ▶ Advice and information on healthcare in France and Switzerland

### The CERN Medical Service does not provide:

- Medical consultations for retired personnel or the families of people working on the site (partners and children)
- Medical consultations in order to obtain a certificate of fitness for sport or a medical certificate for a bank loan



**At the infirmary** (no appointment needed)

Monday to Friday, 8 a.m. to 12.30 p.m. and 1.30 p.m. to 5.30 p.m. Tel. 73802  
[12.30-1.30 p.m. = emergencies only]

Outside these times, please call the Fire and Rescue Service = **74444**



**With a doctor\*** (by appointment)

Contact the secretariat to make an appointment: Tel. 78435 or 73186  
or e-mail [medical.service@cern.ch](mailto:medical.service@cern.ch) (quoting your CERN ID)

\* CERN's occupational health practitioners are not in any way a substitute for a general practitioner (they do not prescribe sick leave or medications or issue sport certificates)



**With the psychologist** (by appointment) Tues/Thurs (08.30 a.m. – 5 p.m.)

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Emergency numbers	France	Switzerland
Medical emergencies	15	144
Fire and rescue	18	118
Police	17	117
24hr poison control centre	04 72 11 69 11	145
International emergency number	112	

**- Check your insurance cover before any medical consultation -**

**Medical establishments in Geneva:**

(+41)  
 Hôpital Cantonal, Rue G-Perret-Gentil 4: 022 372 33 11  
 Hôpital de la Tour, Av. J.D. Maillard 3, 1217 Meyrin: 022 719 61 11  
 Centre Médical de Meyrin, Prom. des Artisans 24, 1217 Meyrin: 022 719 74 00

**Medical establishments in France:**

(+33)  
 Centre Hospitalier Annecy Genevois, ch du Loup, 74164 St Julien: 04 50 49 65 65  
 Centre Hospitalier Alpes Léman, Findrol, 74130 Contamine sur Arve: 04 50 82 20 00  
 Hôpital Privé Pays de Savoie 19 Av. P. Mendès France, Annemasse: 08 26 30 00 74  
 Hôpital d'Annecy, 1 Av. de l'hôpital, Metz-Tessy: 04 50 63 63 63

Visit our website: <https://espace.cern.ch/medical-service-fr>

A list of local doctors (France/Switzerland) is available on the site